Large Hospital Partner

THE CHALLENGE

A large hospital system with 17 locations needed to expand its platform to include **clinical content with coding and billing edits**. The hospital has a 20 year relationship with its PM/EHR vendor and preferred to use their offering for a revenue integrity solution. Its ideal partner, as a coding expert, would develop, host, and maintain clinical content —allowing the hospital to focus on delivering world-class care and growing their hospital. As a research institute, level 1 surgery center while hosting a residency program and credentialing center, the hospital partnered with Aptarro to deliver a single source of denial management.

THE SOLUTION

After deep discovery, the hospital system's claim scrubber wasn't fitting their needs. Aptarro replaced the current claim scrubbing solution with ClaimStaker®. With our hosted, SaaS-based content platform, Aptarro was able to offer a solution with easier configuration. As a result, the hospital now has a robust clinical coding and editing solution, creating cost savings and more productivity for its providers. Aptarro's specialty is its **focus on clinical content, which is updated in near real-time**, while other solutions maintain their own content quarterly.

Improve your organization's financial and operational health.
To learn more, contact us at communications@aptarro.com.

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Total billed errors refer to denial intervention, including claim level and/or line-item level errors, rejections, underpayments, or other revenue loss from June 2024 - June 2025.

THE RESULTS

The partnership continues to contribute to denial prevention, improved revenue integrity and assisting with complicated coding scenarios. The hospital system continues to use ClaimStaker® across its locations and with the integration, practitioners can spend more time focused directly on care.

$1.39B
total billed claims

$358M
total billed errors* identified

25.74%
total services billed with errors